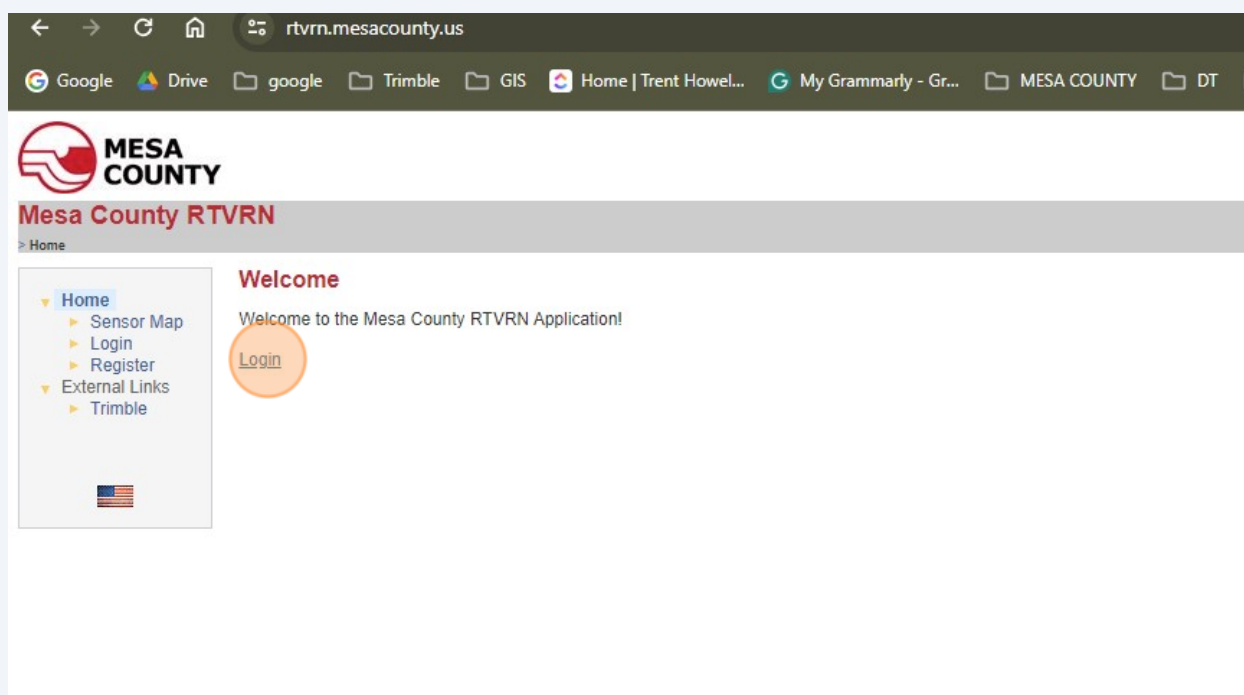# Resetting your RTVRN Password

1 As of 2020, the password information is no longer available for the Administrators of the Mesa County RTVRN. You will need your "**Organization**" and "**User Name**" to reset your password. If you do not know either of these, please contact a Mesa County GPS Survey Team member, and they will provide you with them. Also, if a former member of your team created the account, you will need to have your email address updated by a Mesa County GPS Survey Team member, or resetting the password will not work.

Click "Login"

2 Click "Forgot your password?"

Mesa County RTVRN

> Home > Login

- ▼ Home
  - ► Sensor Map
  - ► Login
  - ► Register
- ► External Links

Login

Login
Please enter your organization, user name and password to log in:

Organization: [   ]

User Name: [admin   ]

Password: [••••••••]

☐ Remember me next time

Forgot your password?   [Login]

---

3 Enter your **Organization** and **User Name**. If you do not know either one please contact a member of the Mesa County GPS Survey team and we can assist you in obtaining this information.

UNTY

nty RTVRN

Set Password Request

Set Password Request
Please enter your organization and user name. An e-mail will be sent to the address configured in your account.

Organization: [mesa county   ]

User Name: [test2   ]

[Send E-mail]

4 Open your email and check for an email from **RTVRN Administrator** with the subject "**Your MC RTVRN password set request**"

RTVRN Administrator 2   RTVRN/RTVRN_STATUS **Your MC RTVRN password set request** - Hello Trent Howell, you requested to (re)set your passwo

5 Select the code at the bottom of the email. It will be different each time you reset your password.

RTVRN Administrator
to Trent, me ▾

Hello Trent Howell,

you requested to (re)set your password for the MC RTVRN site.

Click on the following link in order to reset and type in a new password:
https://[mydomain.com]/TPPWeb/ResetPassword.aspx?Code=a5a2582d-03e5-4805-9ce3-bcb9007d4136

Note that if the link is opened in a different browser, it will not work.

If the link does not work, you can also copy & paste the following code into the input field on the "Set Password Request" page:
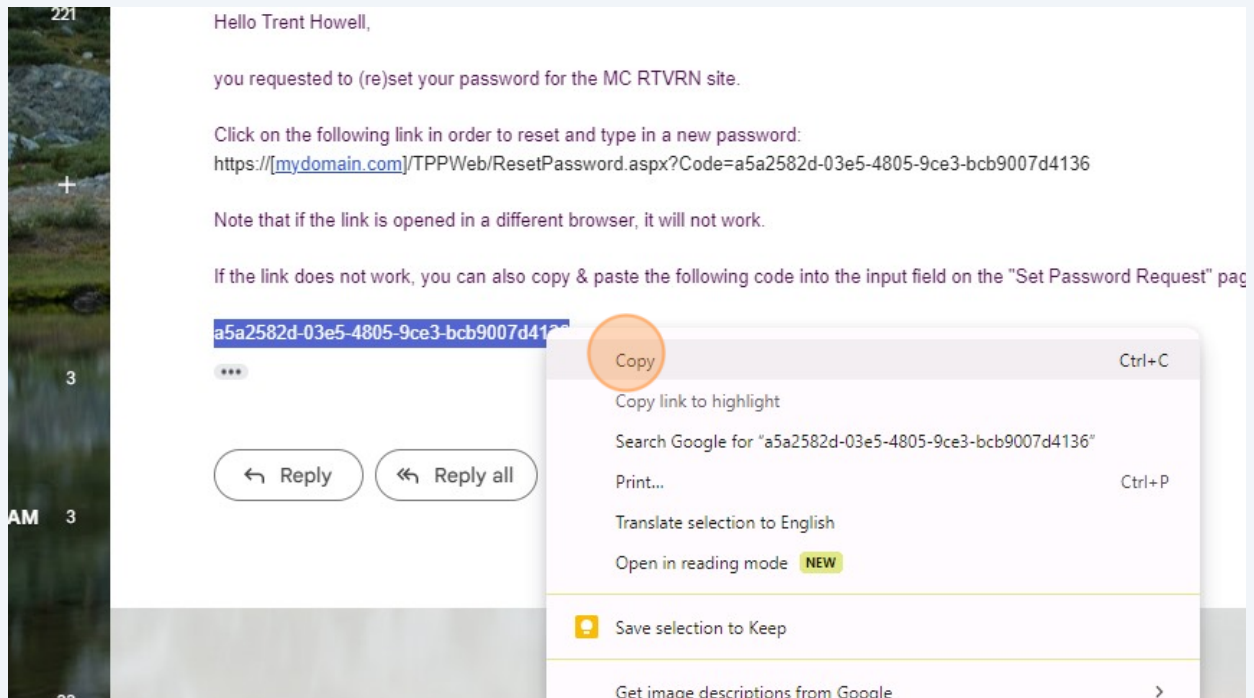
a5a2582d-03e5-4805-9ce3-bcb9007d4136

•••

↩ Reply   ⇜ Reply all   ↪ Forward

6 Copy the code using the right-click option on your mouse or use Ctrl+C on your keyboard.

Hello Trent Howell,

you requested to (re)set your password for the MC RTVRN site.

Click on the following link in order to reset and type in a new password:
https://[mydomain.com]/TPPWeb/ResetPassword.aspx?Code=a5a2582d-03e5-4805-9ce3-bcb9007d4136

Note that if the link is opened in a different browser, it will not work.

If the link does not work, you can also copy & paste the following code into the input field on the "Set Password Request" pag

a5a2582d-03e5-4805-9ce3-bcb9007d41

Copy	Ctrl+C
Copy link to highlight	
Search Google for "a5a2582d-03e5-4805-9ce3-bcb9007d4136"	
Print...	Ctrl+P
Translate selection to English	
Open in reading mode NEW	
Save selection to Keep	
Get image descriptions from Google	>

← Reply   ↞ Reply all

7 Go back to the RTVRN website and paste the code from your email into the box labeled Code:

► Register
▼ External Links
  ► Trimble

🇺🇸

Please enter your organization and user name.
An e-mail will be sent to the address configured in your account.

Organization: mesa county
User Name: test2

Send E-mail

An e-mail was sent to you with further instructions. If it doesn't arrive within the next few minutes, be sure to check your spam/junk folder. Also check that you have correctly typed in your organization and user name.

If you clicked on the link in the e-mail, you can now close this browser window/tab. Alternatively you can enter the code which you received in the e-mail.

Code: [   ]

Submit Code

8 Click **Submit Code**

Organization: | mesa county
User Name: | test2

Send E-mail

e-mail was sent to you with further instructions. If it doesn't arrive within
e next few minutes, be sure to check your spam/junk folder. Also check
that you have correctly typed in your organization and user name.

If you clicked on the link in the e-mail, you can now close this browser
dow/tab. Alternatively you can enter the code which you received in the
e-mail.

Code: | a5a2582d-03e5-4805-9ce3-bcb9007d4136

Submit Code

9 Enter a new password. It will need to be seven characters long. This also changed in 2020, so if you used a shorter password in the past it will no longer be available.

rtvrn.mesacounty.us/ResetPassword.aspx?Code=a5a2582d-03e5-4805-9ce3-bcb9007d4136

Google | Drive | google | Trimble | GIS | Home | Trent Howel... | My Grammarly - Gr... | MESA COUNTY | DT

MESA COUNTY

Mesa County RTVRN

- Home
  - Sensor Map
  - Login
  - Register
- External Links
  - Trimble

Enter Password

| Set New Password |
| New Password: | |
| Confirm New Password: | |

Set Password | Cancel

10   Click **Set Password**. Now try to login to using the login screen.